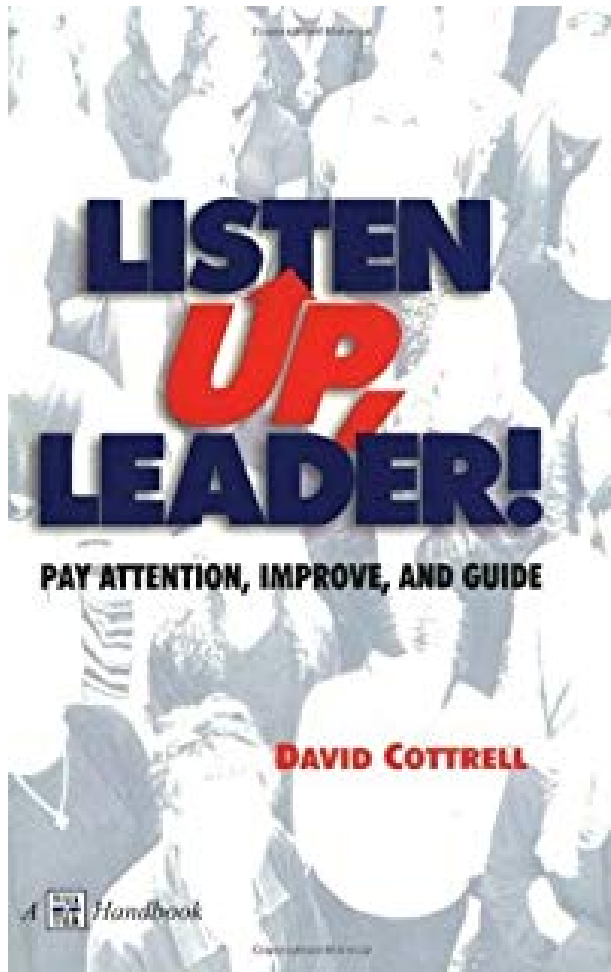


# Listen Up, Leader!: Pay Attention, Improve, and Guide



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It's a fact! Leadership is the single most important organizational factor separating the winners and the "also rans?" It's the key to your business success. And who better to identify what makes a good leader than the people being led. That's what this handbook is all about! Unique in both content and format, Listen UP, Leader! provides powerful insights into what employees want and need from their managers, supervisors, and team leaders. It pinpoints the behaviors and attributes necessary to be the kind of leader that employees will follow ... to new levels of performance